



MILBORNE PORT COMPUTERS **INCLUSIVE TECHNICAL SUPPORT PACKAGES**

Simple Support @ £75 a year

- ✓ Unlimited telephone support
- ✓ Unlimited remote access support
- ✓ Guaranteed 24hr response

Super Support @ £150 a year

- ✓ Unlimited telephone support
- ✓ Unlimited remote access support
- ✓ Guaranteed 24hr response
- ✓ Inclusive in-house labour
- ✓ 20% discount on callout if needed

Super Duper Support @ £300 a year

- ✓ Unlimited telephone support
- ✓ Unlimited remote access support
- ✓ Guaranteed 4hr call back
- ✓ Same-day callout if before 12:00
- ✓ Guaranteed next day callout (if not same-day)
- ✓ Inclusive in-house labour
- ✓ Inclusive callout and on-site labour
- ✓ Inclusive ESET Smart Security
- ✓ Inclusive LiveDrive Backup

- ❖ Prices are exclusive of VAT
- ❖ Parts are not included
- ❖ Terms & Conditions Apply

Apple®

Apple® setup, software and configuration (including iPhone & iPad) is normally included. However, Apple® hardware repair is not included, but can be supported by prior discussion and mutual agreement